

PRIVACY POLICY

This privacy policy applies between you, the user of this website, and Dunsin Surveyors Ltd, the owner, and provider of this website. Dunsin Surveyors Ltd takes the privacy of your information very seriously. This privacy policy applies to our use of any Data collected by us or provided by you about your use of the website.

Please read this privacy policy carefully.

Definitions and Interpretation

1. In this privacy policy, the following definitions are used:

Data	collectively all information that you submit to Dunsin Surveyors Ltd via the Website. This definition incorporates, where applicable, the definitions provided in the Data Protection Laws;
Data Protection Laws	any applicable law relating to the processing of personal Data, including but not limited to the GDPR, and any national implementing and supplementary laws, regulations, and secondary legislation;
GDPR	the UK General Data Protection Regulation;
Dunsin Surveyors Ltd, we or us	Dunsin Surveyors Ltd, a company incorporated in England and Wales with registered number 05779975 whose registered office is at 83 Victoria Street, London, SW1H 0HW;
User or you	any third party that accesses the website and is not either (i) employed by Dunsin Surveyors Ltd and acting in the course of their employment or (ii) engaged as a consultant or otherwise providing services to Dunsin Surveyors Ltd and accessing the website in connection with the provisions of such services; and
Website	the website that you are currently using, www.dunsinsurveyors.co.uk , and any sub-domains of this site unless expressly excluded by their terms and conditions.

2. In this privacy policy, unless the context requires a different interpretation:
- the singular includes the plural and vice versa;
 - references to sub-clauses, clauses, schedules, or appendices are to sub-clauses, schedules, or appendices of this privacy policy;
 - a reference to a person includes firms, companies, government entities, trusts, and partnerships;
 - “including” is understood to mean “including without limitation”;
 - reference to any statutory provision includes any modification or amendment of it;
 - the heading and sub-heading do not form part of this privacy policy.

Scope of this Privacy Policy

3. This privacy policy applies only to the actions of Dunsin Surveyors Ltd and users concerning this website. It does not extend to any website that can be accessed from this website including but not limited to, any links we may provide to social media websites.

4. For purposes of the applicable Data Protection Laws, Dunsin Surveyors Ltd is the “data controller”. This means that Dunsin Surveyors Ltd determines the purpose for which and how your Data is processed.

Data Collected

5. We may collect the following Data, which includes personal data, from you:
 - a. name;
 - b. contact information such as email addresses and telephone numbers;
 - c. correspondence addresses;
 - d. property market value information;
 - e. other addresses;
 - f. Land registry information;
 - g. Lease;
 - h. Solicitors information;
 - i. drawing and plans;
 - j. Any relevant forms relating to the purchase/sale/re-mortgage for the subject property;in each case, by this privacy policy.

How we collect Data

6. We collect Data in the following ways:
 - a. data is given to us by you; and
 - b. data is collected automatically.

Data that is given to us by you

7. Dunsin Surveyors Ltd will collect your Data in several ways, for example;
 - a. when you contact us through the website, by telephone, post, e-mail, or through any other means;
 - b. when you use our services;in each case, by this privacy policy.

Data that is collected automatically

8. To the extent that you access the website, we will collect your Data automatically, for example:
 - a. we automatically collect some information about your visit to the website. This information helps us to make improvements to website content and navigation and includes your IP address, the date, time, and frequency with which you access the website, and the way you use and interact with its content.

Our use of Data

9. Any or all of the above Data may be required by us from time to time to provide you with the best possible service and experience when using our website. Specifically, data may be used by us for the following reasons:
 - a. internal record keeping;

- b. to provide you with a quote for our services;
 - c. to allow us to provide you with the valuation and surveying products and services that you have asked us to provide;
 - d. to better understand your requirements and provide you with services specific to your needs;
 - e. to help answer any questions which you have asked one of our surveyors or staff members;
 - f. to keep our client records up to date; and
 - g. to improve our services.
- in each case, by this privacy policy.

10. We may use your data for the above purposes if we deem it necessary to do so for our legitimate interests. If you are not satisfied with this, you have the right to object in certain circumstances (see the section headed “Your Rights” below).

Whom we share Data with

11. We may share your data with the following groups of people for the following reasons:
- a. our employees and/or professional advisors – to obtain quotations for our services;
- in each case, by this privacy policy.

Keeping Data Secure

12. We will use technical and organisational measures to safeguard your data for example:
- a. access to your account is controlled by a password and a username that is unique to you.
 - b. we store your data on secure servers.
13. Technical and organisational measures include measures to deal with any suspected data breach. If you suspect any misuse or loss or unauthorised access to your data, please let us know immediately by contacting us via this e-mail address: info@dunsinsurveyors.co.uk
14. If you want detailed information from Get Safe Online on how to protect your information and your computers and devices against fraud, identity theft, viruses, and many other online problems, please visit www.getsafeonline.org. Get Safe Online Is supported by the HM Government and leading businesses.

Data Retention

15. Unless a longer retention period is required or permitted by law, we will only hold your data on our systems for the period necessary to fulfill the purpose outlined in this privacy policy or until you request that the data be deleted.
16. Even if we delete your data, it may persist on backup or archival media for legal, tax, or regulatory purposes.

Your Rights

17. You have the following rights about your data:
 - a. Right to access -the right to request (i) copies of the information we hold about you at any time, or (ii) that we modify, update or delete such information. If we provide you with access to the information we hold about you, we will not charge you for this, unless your request is “manifestly unfounded or excessive”. Where we are legally permitted to do so, we may refuse your request. If we refuse your request we will tell you the reason why.
 - b. Right to correct - the right to have your data rectified if it is inaccurate or incomplete.
 - c. Right to erase - the right to request that we delete or remove your data from our system.
 - d. Right to restrict our use of your data - the right to “block” us from using your data or limit how we can use it.
 - e. Right to data portability - the right to request that we move, transfer or copy your data.
 - f. Right to object - the right to object to our use of your data including where we use it for our legitimate interest.
18. To make inquiries exercise any of your rights set out above, or withdraw your consent to the processing of your data (where consent is our legal basis for processing your data), please contact us via this e-mail address: info@dunsinsurveyors.co.uk.
19. If you are not satisfied with the way a complaint you make about your data is handled by us, you may be able to refer your complaint to the relevant data protection authority. For the UK, this is the Information Commissioner’s Office (ICO). The ICO’s contact details can be found on their website at <https://ico.org.uk/>.
20. The data we hold about you must be accurate and current please keep us informed if your Data changes during the period for which we hold it.

Links to other websites

21. This website may, from time to time, provide links to other websites. We have no control over such websites and are not responsible for the content of these websites. This privacy policy does not extend to your use of such websites. You are advised to read the privacy policy or statements of other websites before using them.

Changes in Business Ownership and Control

22. Dunsin Surveyors Ltd may, from time to time, expand or reduce our business and this may involve the sale and/or the transfer of control of all or part of Dunsin Surveyors Ltd. Data provided by users will, where it is relevant to any part of our business so transferred, be transferred along with that part and the new owner or newly controlling party will, under the terms of this privacy policy, be permitted to use the data for which it was originally supplied to us.

23. We may also disclose data to a prospective purchaser of our business or any part of it.
24. In the above instances, we will take steps with the aim of ensuring your privacy is protected.

General

25. You may not transfer any of your rights under this privacy policy to any other person. We may transfer our rights under this privacy policy where we reasonably believe your rights will not be affected.
26. if any court or competent authority finds that any provision of this privacy policy (or part of any provision) is invalid, illegal, or unenforceable, that provision or part-provision will, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of this privacy policy will not be affected.
27. Unless otherwise agreed, no delay, act, or omission by a party in exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy.
28. This agreement will be governed by and interpreted according to the law of England and Wales. All disputes arising under the agreement will be subject to the exclusive jurisdiction of the English and Welsh courts.

Changes to this Privacy Policy

29. Dunsin Surveyors Ltd Reserve the right to change this privacy policy as we may deem necessary from time to time or as may be required by law. Any changes will be immediately posted on the website and you are deemed to have accepted the terms of the privacy policy on your first use of the website following the alterations.

You may contact Dunsin Surveyors Ltd by email at info@dunsinsurveyors.co.uk

This privacy policy was created on 24th November 2022